

# Member Questions



## » How can I become a Bay Rewards member?

Simply speak with one of our friendly reception staff or head to our website to complete an application form. The best part: It's completely free to join - with instant access to rewards.

## » How do I earn Reward points?

Simply use your membership card with every purchase of food, beverage or when playing gaming machines. With every swipe, you'll earn points!

## » Where can I enjoy my Rewards points?

You're welcome to redeem and enjoy your Rewards points at our Bar, Bayview Bistro, Cheesy Grin or at Reception for a Pitstop Gift Card of your choice.

## » What are my Rewards points worth?

One Reward point is equal to 1 cent  
so 100 points is \$1.00

## » How do I know what Tier I'm in?

It's as easy as swiping your membership card at our Rewards Kiosk or asking one of our friendly staff.

## » How can I move up Tiers?

The more points you earn, the higher the tier you'll access and the greater the rewards you'll experience. Tier escalations occur on the 1st of every month.

## » Do my Rewards points contribute to my Tier Status?

No, Rewards Points received through promotions, gifts or bonuses do not contribute to your tier status. This also means your Tier level is not affected by enjoying your Rewards points.

## » Will I move down a Tier?

Tier reviews will occur in February and July each year based on your previous six months Tier Status accumulation.

## » Will my Rewards points expire?

All members Rewards Points will expire on the 30th of June every year except for Pearl and Coral Tiers.

## » Can I opt-out of Bay Rewards?

Yes, please see one of our friendly Reception staff if you would like to opt-out of all rewards and promotions associated with Bay Rewards.



## Club Welcome Hours

MON - FRI

11AM - LATE

SAT - SUN

10AM - LATE

📍 8 CURRAMBENE STREET,  
HUSKISSON NSW 2540

🌐 CLUBJERVISBAY.COM.AU

☎ (02) 4441 5282



Bay Rewards terms and conditions apply. Please see Reception for full details. Club Jervis Bay practises responsible service of alcohol. Help is close at hand.

GambleAware® ✉ gambleaware.nsw.gov.au  
☎ 1800 858 858. Player Activity Statements available upon request. Information is correct at time of printing.



Discover  
a new wave  
of **Rewards**  
at Club  
Jervis Bay

CLUBJERVISBAY.COM.AU



Where you'll enjoy a new wave of rewards as a member of Club Jervis Bay. A place inspired by the beauty of the Bay our atmosphere reflects warmth, joy and rewarding experiences for our members. Positioned by the water with the horizon on our doorstep, we pride ourselves on enriching and championing our community here in Jervis Bay.

## JOIN

It's quick, easy and free to join as a member.

## EARN

With each use of your card at the Club, you'll earn points to enjoy.

## REDEEM

You'll instantly receive discounts off all food and beverage, access to member only promotions and special offers including a gift every year for your birthday.

The more you earn, the higher the tier, the greater the discount and rewards. Read on to find out what rewards you'll enjoy with each visit to Club Jervis Bay.

# MEMBER



	SAND MEMBER	SALT MEMBER	CORAL MEMBER	PEARL MEMBER
Status Credits	Entry	1,500	7,000	15,000
Earn Reward Points	✓	✓	✓	✓
Food & Beverage Discount	10%	15%	30%	40%
Access to Member Promotions & Offers	✓	✓	✓	✓
Annual Birthday Gift	1,000 Points	2,000 Points	5,000 Points	10,000 Points
Monthly Birthday Draw Tickets	x1	x2	x3	x4
Daily Visitation Reward Points	10	20	100	200
Surprise & Delight		✓	✓	✓
Annual Christmas Gift			✓	✓
No Points Expiry			✓	✓

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# REWARDS